

November 21, 2011

Grattan Line Construction Corp
Chuck Rubeski
35 Sullivan Road
N. Billerica, MA 01862

Dear Colleague

We would like to sincerely thank you for working as our partner to respond to the early winter weather system that came across our service territory on October 29. The system brought snow, rain, heavy winds and flooding to Long Island and New York as well as heavy, wet snow to New England. The weather system was declared the worst October snowstorm in New England's history.

As a result of this unseasonable weather, the National Grid transmission and distribution systems were impacted by thousands of downed trees and high winds. Central and Western Massachusetts and the Merrimack Valley were hardest hit with damage that resulted in more than 420,000 outages impacted National Grid customers across the Commonwealth. In addition, more than 60,000 National Grid customers were left without power in New Hampshire, Rhode Island, New York and Long Island.

The damage left behind presented a significant challenge. As part of our extended team, we want to thank you for answering our call for assistance to in responding to this challenge and prioritizing safe work practices. Your contributions played a major role in helping restore power to all of our customers safely. We would not have been able to achieve this goal without you as our partner.

Your hard work, professionalism and dedication in the restoration of National Grid's customers and communities is very much appreciated.

With sincere thanks,



Tom King
President, National Grid US



Ellen Smith
Chief Operations Officer