

**Chuck Rubeski**

**From:** Paula Maloof Olson [polson5135@comcast.net]

**Sent:** Thursday, September 01, 2011 9:31 PM

**To:** crubeski@grattanline.com

**Subject:** Lights ON in Bridgewater

Dear Mr. Rubeski:

Please extend to your crew our sincere gratitude and thanks for restoring our electrical power in the Auburn Street/Auburndale Heights area of Bridgewater, MA. As you probably know, we were without power since Sunday morning. It took your crew 5 hours to do what we waited 5 days for. We are a small little cul-de-sac in the outermost part of Bridgewater and are all-to-often forgotten when it comes to snow removal, road resurfacing, and now restoration of electrical power.

If not for the generosity and compassion of people like you and your company, we would still be sitting in the dark. An act such as this gives real meaning to the phrase "pay it forward". My hat is off to you and your crew.

Most sincerely,

Paula Olson  
5 Auburndale Heights  
Bridgewater, MA 02324