

**John Bruckner**  
Senior Vice President  
Electric Operations

**nationalgrid**  
HERE WITH YOU. HERE FOR YOU.

Grattan Line Construction Corp.  
Chuck Rubeski  
35 Sullivan Road  
N. Billerica, MA 01862

Dear Chuck,

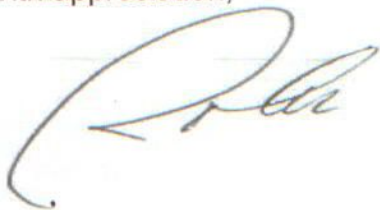
The Juno nor'easter is behind us and I think we can all agree on one thing: it pays to be prepared.

Based on the weather forecasts as well as our experience, we prepared for a multi-day event. A multi-day event is a significant undertaking, and we rely on the resources and skills of countless special teams to make it happen.

Thanks for being part of one of those teams last week. Your support positioned us well for the season's first blizzard. And it helped us meet our customers' expectations, and do it safely.

Our customers trust us to keep them connected. We trust our network of storm responders to help make it happen. Thanks for hanging in there with us until our last customer was restored.

With appreciation,



**John Bruckner**  
SVP US Electricity Operations